



Civic Centre,  
Arnot Hill Park,  
Arnold,  
Nottinghamshire,  
NG5 6LU

# Agenda

## Overview and Scrutiny Committee

Date: **Monday 13 March 2017**

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Time: **5.30 pm**

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Place: **Chappell Room**

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For any further information please contact:

**Helen Lee**

Elections and Members' Services Officer

0115 901 3894

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# Overview and Scrutiny Committee

## Membership

**Chair** Councillor Meredith Lawrence

**Vice-Chair** Councillor Paul Feeney

Councillor Bruce Andrews  
Councillor Sandra Barnes  
Councillor Tammy Bisset  
Councillor Kevin Doyle  
Councillor Roxanne Ellis  
Councillor Helen Greensmith  
Councillor Barbara Miller  
Councillor Marje Paling  
Councillor Stephen Poole  
Councillor Alex Scroggie  
Councillor John Truscott

## AGENDA

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## MINUTES OVERVIEW AND SCRUTINY COMMITTEE

Monday 23 January 2017

Councillor Meredith Lawrence (Chair)

Councillor Paul Feeney	Councillor Marje Paling
Councillor Bruce Andrews	Councillor Stephen Poole
Councillor Sandra Barnes	Councillor Alex Scroggie
Councillor Kevin Doyle	Councillor John Truscott
Councillor Roxanne Ellis	Councillor Emily Bailey Jay
Councillor Helen Greensmith	

Apologies for absence: Councillor Tammy Bisset and Councillor Barbara Miller

Officers in Attendance: A Callingham, H Lee and D Wakelin

Guests in Attendance P Tipping, Nottinghamshire Police and Crime Commissioner and D Ellis, Portfolio Holder Public Protection.

### 143 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS.

Councillor Miller. Councillor Bailey Jay attended as substitute.

### 144 TO APPROVE, AS A CORRECT RECORD, THE MINUTES OF THE MEETING HELD ON 21 NOVEMBER 2016.

#### RESOLVED:

That the minutes of the above meeting, having been circulated, be approved as a correct record.

### 145 DECLARATION OF INTERESTS.

None.

### 146 FRONT-LINE POLICING IN ARNOLD AND CARLTON

Paddy Tipping, Nottinghamshire Police and Crime Commissioner attended the meeting to discuss front line policing in Arnold and Carlton. He informed Members that:

Partnership work with Gedling Borough Council was very constructive

The new Chief Constable Craig Guildford would be taking up his post in March and they would be meeting soon.

The budget for the force was just about to be finalised.

70% of funding comes from government grant, only 30% is raised locally through Council tax revenue. There has been a 20% reduction in grant in the last 5 years. Some counties are less affected by this cut as they are able to raise more from council tax revenue. 70% of the budget is used for staffing. Nationally there has been a reduction of 20,000 police officers, 3,250 in the past year and in the current financial year there will be a similar number. In Nottinghamshire there has been a £54 million reduction in the past 5 years, there will be a 12% reduction this current year and a further 5.5% next year. The situation is easing and this has enabled recruitment of police officers and PCSOs. Even with the recruitment of officers retirements mean there will be a net loss of approximately 40 officers this year, with a total of 100 officers lost in the past 5 years.

Other areas where savings can be made have been considered including rationalisation of the estate. This has included the closure of Carlton Police Station and relocation to the ambulance station. The site in Arnold has been sold and the Neighbourhood Team will be relocating in Jubilee House, no date has been confirmed for this. There will also be access to the police through the front desk at the Civic Centre.

Policing in Gedling is divided into two teams. Gedling North which is made up of a Sergeant, three Police Constables and six point six PCSOs, and Gedling South, which consists of a Sergeant, two Police Constables and five PCSOs. In addition there are response cars. Cars based at St Ann's cover the Carlton area; those based at Hucknall cover Ravenshead, and those based at Oxclose Lane Arnold. The cars are on the road all the time and the car nearest an incident will respond. There are a range of other services which are mainly organised on a regional level. Currently there are ongoing discussions with Leicestershire and Northamptonshire Police for closer cooperation which should yield savings in the future.

Crime statistics are ambiguous as it is virtually impossible to compare statistics year on year as the way, and the type, of incidents recorded has altered. Reported crime has increased by 11% but at the same time the number of incidents has fallen. For the first time fraud has been included in the statistics.

The nature and types of crime have changed, the heightened threat posed by the increase and nature of terrorism is now much greater and requires an additional increase in resources. Additional armed police are being deployed to combat this; the Metropolitan Police Force is getting 600 extra officers, Nottinghamshire is getting some but not enough. There has been a big increase in cybercrime and abuse on

line; this can be investigated by civilian officers. The resources required to address sexual offences has increased; this includes both historic sexual abuse cases and the increase in reported sexual crimes. With diminishing budgets tough choices have to be made. The public want a visible police presence, in reality Gedling has very low levels of crime when compared to other areas in Nottinghamshire. The deployment of resources is entirely a matter for the Chief Constable. There has to be discussion around prioritising the resources available to meet the changing demands on the force.

Following questions and comments from Members the following points were addressed:

Mr Tipping recognised the frustration felt by Members with the length of time the community hubs in Arnold and Carlton had taken to be identified but explained it is now clear where front counter services and the Neighbourhood Teams would be located. Carlton Police station will close in May and the Neighbourhood Team for Arnold will move into Jubilee House in September. It is not clear yet what will happen to the Carlton Police Station and that it will probably be looked at in the context of the regeneration of Carlton Square. It is currently not on the market.

Community Speedwatch teams are funded by the Camera Partnership, Mr Tipping said he would contact the Community Road Safety partnership to find out if support were still available.

Parking issues are not a police responsibility but are enforced by the Nottinghamshire Parking Partnership; there will shortly be greater powers for enforcement officers and volunteers to tackle parking problems.

The budget used for payment of police informers provides value for money; they are only paid if information is received.

The Prevent scheme to combat terrorism is something that could be undertaken by civilian officers.

Prosecutions for drug offences have gone down, the attitudes of young people to the excessive use of alcohol and drugs has changed.

The Threat, Risk Harm Strategy is used to help make decisions about priorities for resources. Currently addressing issues around burglary and drugs, this could, however, be refocused by the new Chief Constable when he takes up his post.

Members were pleased to note that sexual harassment is now classified as a hate crime. The police view is that tackling this at lower level results in behaviour changes and reduces issues escalating to a more serious level.

It was recognised that police officers do not have to be deployed to tackle cybercrime; civilian officers are able to do this.

Members applauded the work of the DARE programme and thought that it should be more widely available. They were informed that work in schools was declining but early interventions were very effective, however, tough budget choices have to be made.

Several Police Forces are in discussions with the fire services to co-work Notts. may in the future look to do this in the meantime joint working to save costs for example in communications and estates was being considered.

Members requested additional information regarding operational policing in the borough and requested that Inspector Steve O'Neil be invited to a future meeting, it was also agreed that this be open to all members.

**RESOLVED TO:**

- Thank Mr Tipping for his very interesting and informative discussion
- Request information regarding the Community Safety partnership and the Speed watch scheme
- Invite Inspector O'Neil to a future meeting.

**147**

**PROGRAMME OF PORTFOLIO HOLDER ATTENDANCE**

**2016/17 PROGRAMME OF PORTFOLIO HOLDER ATTENDANCE**

Councillor David Ellis, Portfolio Holder for Public Protection attended the meeting to discuss a range of issues. He explained that many of the issues he would discuss were similar to the earlier discussion with the Police and Crime Commissioner as much work is undertaken in partnership with the police.

Areas which fall within the Public Protection Portfolio include

- Crime Reduction and Community Safety, this also includes licensing and taxi licensing
- Emergency planning
- Safeguarding
- Environmental Health

Councillor Ellis explained the range of responsibilities that fall within his Portfolio.

He then discussed the current crime statistics for the whole of the South Nottinghamshire Community Safety area and Gedling.

Community Safety issues and concerns mirror those previously discussed, cybercrime and terrorism have been previously highlighted but modern-day slavery is also becoming a problem.

Netherfield for a number of years showed a decrease in crime but this is now rising particularly in the areas of shoplifting and violence against a person. Burglary other which includes attempted or actual from sheds garages etc. is also increasing. Anti-Social behaviour is the most common community crime this includes fly tipping, neighbour disputes, criminal damage and noise nuisance. The authority are very active partners in tackling these issues and along with the Antisocial Behaviour Officer and CCTV has some success.

Speeding is seen as a low priority for the police, the Community Road Safety Partnership has the lead on this although the Police will assist at specific locations.

Licensing includes a raft of responsibilities including, alcohol, and gambling and sex establishment regulation. Taxi licensing improvements have included an improved fleet, the use of the knowledge test and safeguarding training. There are now fewer Gedling badged vehicles but those that remain are of a higher standard. Possible future improvements include operators undertaking Disclosure and Barring Checks, changes to medical conditions for licenses and an enforcement protocol with other licencing authorities.

The emergency planning remit within the Portfolio includes Gedling as a level 1 responder supporting initiatives to meet a range of incidents and emergencies, providing business continuity and support to the community.

Safeguarding is everyone's responsibility. The Gedling Antisocial Behaviour /Vulnerable Persons Panel is chaired by the Community Safety and Safeguarding Manager. There is a referral process for vulnerable persons including those affected by hate crime and repeat victimisation, with an Anti-Social behaviour multiagency response for, individuals groups or locations. There has been a refocusing of this work to include closer work with the Family Service to support troubled/complex families.

The Environmental Health function includes food safety, 89% of the premises in Gedling score 4 or 5 on the food hygiene rating scheme, Private sector land lord issues, filthy and verminous premises and visual amenity is also included.

A number of enforcement cases have been successful including those relating to noise, littering, smoking and fly tipping.

Work takes place to support food businesses, supporting the Best Bar None scheme, advising private sector tenants.

Future developments will include producing hate crime analysis, although this is not a big problem in Gedling, closer working with the County Council to support troubled families, integrating fly tipping and abandoned vehicles, expansion of food hygiene training and closer working with the Police when co-located at Jubilee House.

Member asked about how locations for covert cameras to catch fly tipping were decided and suggested cameras are located on the Oxtun Road near Calverton.

It was explained that there are two aspects to fly tipping the first being clearing up and the second involved tracing the offender and taking prosecutions. Members considered that householder should be made aware of their responsibility of ensuring that items are disposed of properly and that they can be fined if fly tipped by a third party. It was agreed that consideration should be given to an article in the next Contact magazine explaining this.

#### **FUTURE PORTFOLIO HOLDER ATTENDANCE**

Members were updated on two issues in the Health, Housing and Wellbeing Portfolio as requested at the last meeting.

Members considered the service areas they would like to discuss at the next committee. These included:

- The regeneration of Carlton Square
- The former Carlton Brass headquarters
- Arnold market
- The empty homes policy, both public and privately owned properties and if there has been any significant change now that empty properties pay Council Tax

Members will be contacted nearer next committee to identify further areas for examination.

#### **REQUESTS FOR ADDITIONAL INFORMATION**

The additional information relating to the cost of bed and breakfast accommodation and debt advice was noted.

#### **RESOLVED to:**

- Thank Councillor Ellis for a very informative presentation
- Explore the inclusion of an article about fly tipping in the next edition of the Contacts magazine
- Request Councillor Hollingsworth to discuss the areas identified

- Note the additional information.

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## **SCRUTINY OF THE SOUTH NOTTINGHAMSHIRE COMMUNITY SAFETY PARTNERSHIP.**

Dave Wakelin, Director of Health and Community Wellbeing explained the makeup and remit of the Safer Nottinghamshire (Community Safety) Board. The Board coordinates community safety issues in the boroughs of Rushcliffe, Broxtowe and Gedling working together to reduce crime and improve the quality of life. The Safer Nottinghamshire Board meets four monthly and is attended by a range of officers from responsible authorities and leading on the overall strategy for the partnership.

The strategic themes for the board are

- Domestic violence
- Hate crime
- Modern slavery
- Vulnerable people in emerging communities, this includes migration and the organised crime that can accompany it
- Substance misuse.

The Strategic Group is chaired by Ruth Hyde and makes strategic level decisions relating to themes of the partnership and the Delivery Group, chaired by Dave Wakelin, makes decisions relating to tactical and operational needs to determine how to make the them work locally.

Performance Priorities for the Partnership currently are

- Violence against the person – with or without injury, domestic violence
- Serious acquisitive crime – the high volume of shop theft
- Burglary from dwellings.

The South Nottinghamshire Community Safety Partnership (CSP) is still ranked first when benchmarked against similar sized CSPs and the best performing one in the county.

There are a number of key issues that are currently being addressed, these include:

- Weak analytical support – the dedicated analyst previously employed has not been replaced and this causes a weakness when making decisions about how to allocate resources
- Lack of clarity regarding serious organised crime arrangement between the City and the County
- International organised migration plans and delivery
- How offenders are managed in society, ensuring support mechanisms are available
- Lack of Gedling specific data
- Strengthening the response to antisocial behaviour

- Lack of mental health services/ resources in the community for both the victim and the offender.

Locality working includes fortnightly operational meetings held between the police, the Community Safety Coordinator, the Antisocial Coordinator and the Senior Neighbourhood Warden to discuss local problems. These are informal meetings and enables data sharing, local updates and tasking. Specific task and finish groups can be established to address specific crime types, geographical issues or anti-social behaviour concerns.

Members raised a number of issues and the following points were addressed:

There are very few 'halfway houses' for released prisoners as the Probation service deal with the challenging problem of community rehabilitation. The majority of prisoners are released in the Gedling area are on license and get support in the community.

'Legal Highs' are not legal and are now longer available in shops, they are available through other channels for example the internet.

The police are dealing with the consequences of a reduction in mental health services, which is a real concern. A triage car is available with a mental health nurse to assist in incidents where mental health issues are a factor and police cells are very really used detain people with suspected mental health concerns. A high percentage of homeless people have mental health issues however services are not available to support them. Members were concerned about the support available for people with mental health issues and the link that this may have to crime and antisocial behaviour and asked that more information regarding this at the next meeting.

Shoplifting incidents increased in December mainly food, alcohol and clothing. Work is being done with the retail industry to make them more active in combatting this rise.

Modern day slavery is on the increase; John Robinson is the County strategic lead for this.

**RESOLVED TO:**

1. Note the information and thank Councillor Ellis for attending; and
2. Receive written information about the link between crime and antisocial behaviour and mental health.

## **The Bonington Theatre**

Additional information regarding the variety of films and increase in the number of people attending the cinema screenings and theatre was circulated. Members' were pleased to note the increase in the number of the people using the facility and the progress that has been made to implement the recommendations made by the working group.

## **SCRUTINY IN WORKING GROUPS**

### **Issues of an ageing population Income Generation**

There was a brief update about these reviews and Councillor Andrews asked to be included in the work of the Income Generation working group.

### **Gedling Councillor Standard**

Members were asked to participate in a 'task and finish' group to develop the Gedling Councillor Standard. Councillors Paling and Scoggie volunteered, and it was agreed that additional members should be nominated by the business managers, and that membership of this group should be open to all non-executive Members.

## **SCRUTINY IN COMMITTEE**

The attendance of portfolio holders at the March and May committees was agreed.

## **INFORMATION UPDATES FROM PREVIOUS MEETINGS**

### **Members were updated on information regarding**

- Recording of meetings
- Arnold Market
- The Accredited Learning Centre
- East Midlands Ambulance Service.

### **RESOLVED to:**

1. Note the Bonington Theatre six month progress report
2. Request additional members for the Gedling Councillor Standard task and finish group
3. Note the information regarding the
  - current working groups

- the scrutiny work programme
- and information updates from previous committees
- thank Mike Calladine for the update on the Accredited Learning Centre.

**150        REPORTS AND NOTICES RECEIVED BY THE CHAIR OF  
OVERVIEW AND SCRUTINY COMMITTEE AS REQUIRED UNDER  
THE CONSTITUTION OR LAW.**

**RESOLVED to;**

1. Note the report.

**151        ANY OTHER ITEM WHICH THE CHAIR CONSIDERS URGENT.**

None.

The meeting finished at 7.45 pm

Signed by Chair:  
Date:



**Report to:** Overview and Scrutiny Committee

**Subject:** Operational Policing in Arnold and Carlton

**Date:** 13 March 2017

**Author:** Elections and Members' Services Officer

## **1. PURPOSE OF THE REPORT**

To introduce a briefing by Inspector Steven O'Neil, Nottinghamshire Police regarding operational policing in Arnold and Carlton.

## **2. BACKGROUND**

At the November meeting of the Overview and Scrutiny Committee Members expressed concern about the front line police presence available in Arnold and Carlton, and requested information regarding the services members of the public should expect in these geographical areas. Paddy Tipping, Nottinghamshire Police and Crime Commissioner, attended the last committee and briefed Members. He suggested that it would be useful for the committee to learn about operational policing and Inspector Stephen O'Neil has been invited to discuss this and current Gedling performance figures.

## **RECOMMENDATIONS**

The Overview and Scrutiny Committee is recommended to:

- consider and comment on the information provided; and
- thank Inspector O'Neil for attending the committee.

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**Report to:** Overview and Scrutiny Committee

**Subject:** Programme of Portfolio Holder Attendance

**Date:** 13<sup>th</sup> March 2017

**Author:** Elections and Members' Services Officer

## **1. PURPOSE OF THE REPORT**

- I. To consider the areas of responsibility of the Portfolio Holder for Growth and Regeneration, Councillor Jenny Hollingsworth, as part of the rolling programme of Portfolio Holder attendance.
- II. To discuss areas for examination in the Community Development Portfolio for the March meeting.
- III. To update Members on information from the last committee regarding issues in the Public Protection Portfolio.

## **2. BACKGROUND**

At the 20<sup>th</sup> July 2015 Overview and Scrutiny Committee, Members agreed to continue with a programme of attendance by Portfolio Holders, and relevant officers, at committee. Areas of performance, within each portfolio for examination, would be identified, and questions for the Portfolio Holder submitted in advance of each meeting. 'Ad hoc' questions could also be put forward at the meeting itself. Non-executive Members are also invited to submit questions for the Portfolio Holder.

## **3. 2016/2017 PROGRAMME OF PORTFOLIO HOLDER ATTENDANCE**

Councillor Jenny Hollingsworth, Portfolio Holder for Growth and Regeneration, is attending the committee to discuss areas of responsibility in her Portfolio which include:

- Planning policy, development management and building control
- Transportation
- Town Centre management and development
- Inward investment, business engagement, promotion and support
- Housing Development
- Employment and Skills

A customised report detailing performance outcomes for Q3 for the above Portfolio is attached at **Appendix 1**.

### **3.1 Questions received in advance of the committee**

The following areas for discussion have been submitted in advance of the committee:

- The regeneration of Carlton Square
- The former Carlton Brass Headquarters
- Arnold Market
- The empty homes policy, both publically and privately owned properties, and if there has been significant change now that empty properties are liable for Council Tax
- The impact the re-evaluation of business rates will have on shops and small and medium businesses
- Progress in encouraging owners of stalled sites to move forward
- NI 155: elaborate on ' local authority housing development company
- An update on the construction of the Gedling Access Road
- An update on the ' Integrated Transport Plan ' for Gedling.

### **4. FUTURE PORTFOLIO HOLDER ATTENDENCE**

Councillor Gary Gregory, Portfolio Holder Community Development, will be attending the next meeting of the committee to give Members the opportunity to examine areas within his Portfolio.

This includes:

- Community Centres

- Neighbourhood working
- Community Events
- Arts, culture and play
- Community engagement and consultation, including liaison with the voluntary sector and Parish Councils
- Equalities
- Members 'services including Member training and development

Members are asked to consider which service areas they would like to examine in this Portfolio. If they have any specific issues they would like Councillor Gregory address Members are requested to submit questions in advance of the meeting.

A customised report detailing performance outcomes for Q3 for the above Portfolio is attached at **Appendix 2** to assist Members' identify areas for consideration.

## **5. INFORMATION UPDATE FROM PREVIOUS COMMITTEE**

Following attendance by the Portfolio Holder for Public Protection at the last committee, Members recommended that an article regarding fly tipping, and in particular a householders legal 'duty of care' to ensure that waste is disposed of correctly, is included in a future addition of the Contacts magazine. An article will be included in the July edition of the magazine.

## **6. RECOMMENDATION**

The Overview and Scrutiny Committee is recommended to:

- consider, ask questions and comment on the information provided
- thank Councillor Hollingsworth and other guests for their attendance
- identify areas in the Community Development Portfolio for examination at the May Committee
- note the information regarding the Contacts magazine.

## **APPENDICIES**

**Appendix 1: Q3 Growth and Regeneration**

**Appendix 2: Q3 Community Development**

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# Portfolio Holder Performance report Quarter 3 2016/17

## Growth and Regeneration Portfolio

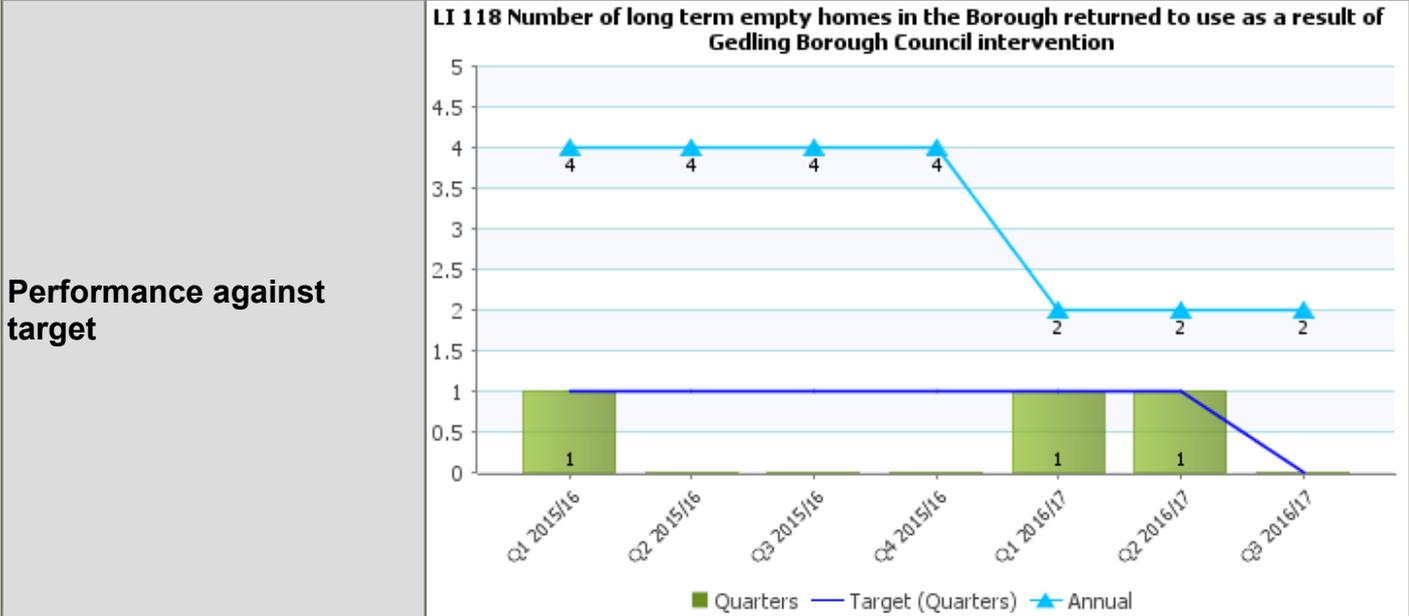
PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

Action Status	
	Cancelled
	Overdue; Neglected
	Unassigned; Check Progress
	Not Started; In Progress; Assigned
	Completed

**LI 118 Number of long term empty homes in the Borough returned to use as a result of Gedling Borough Council intervention**

<b>Managed By</b>	Alison Bennett	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
0	0		

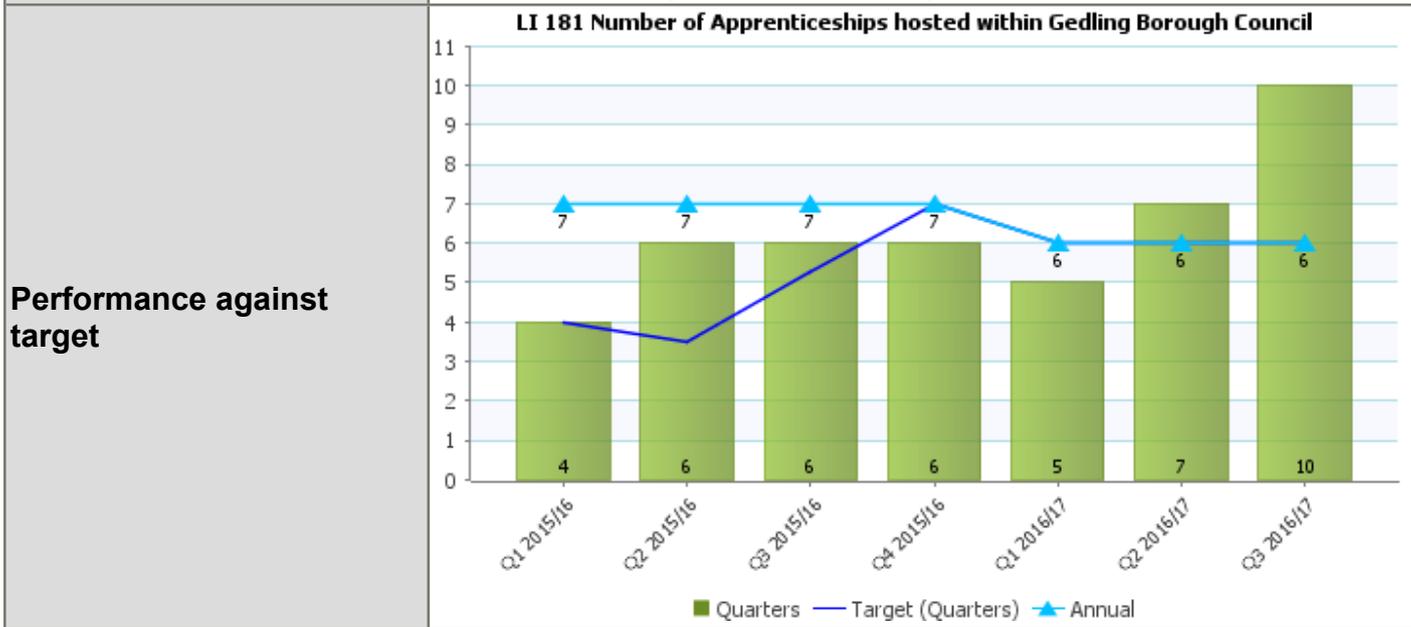
**Latest Note**  
 SLT have agreed the recruitment of a temporary Empty Homes officer post for 1 year. Annual target achieved during quarters 1 and 2



**LI 181 Number of Apprenticeships hosted within Gedling Borough Council**

<b>Managed By</b>	David Archer	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
10	6		

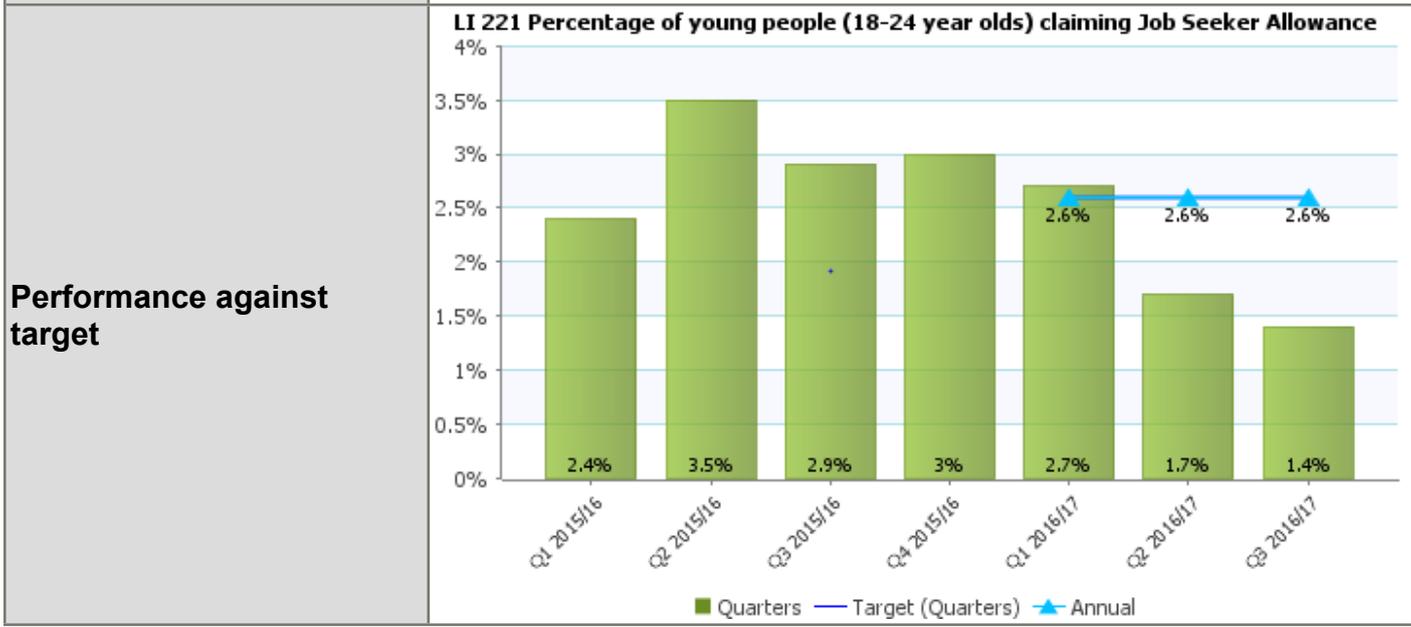
**Latest Note** Six new apprentice starts during the year; ten apprentices in post at some time during current financial year



**LI 221 Percentage of young people (18-24 year olds) claiming Job Seeker Allowance**

<b>Managed By</b>	Dawn Alvey	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
1.4%	2.6%		

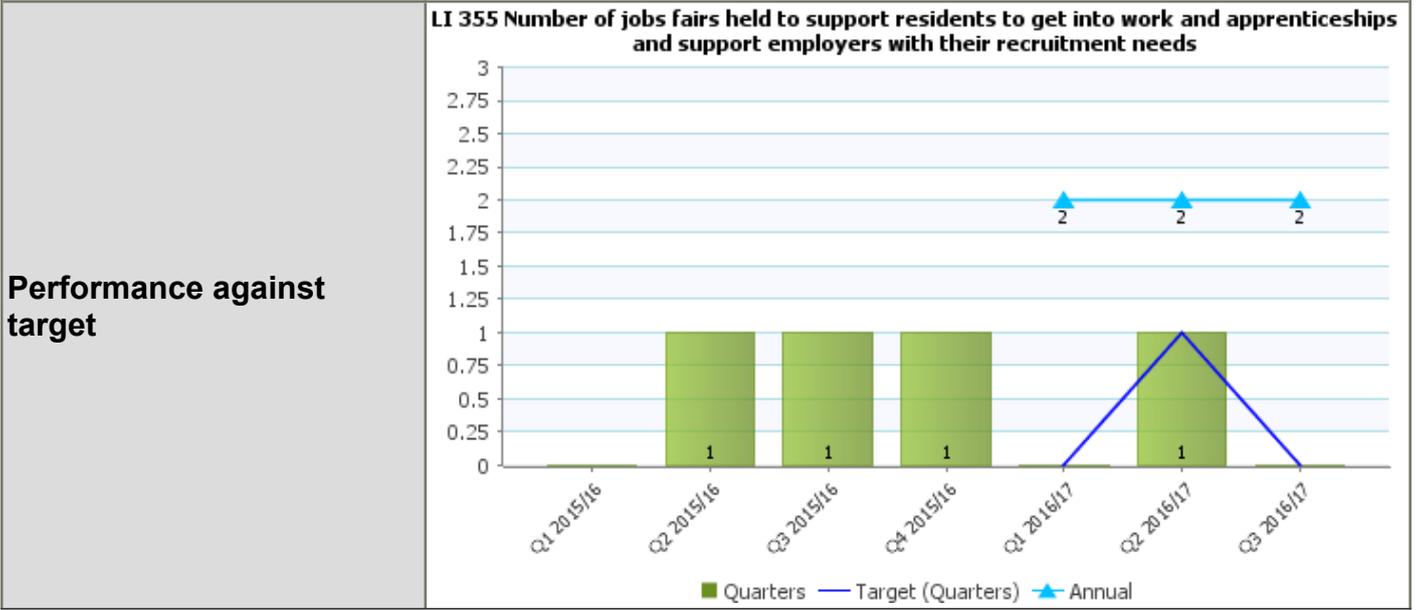
**Latest Note** Figure includes up to November 2016 - data still to be published for December 2016



**LI 355 Number of jobs fairs held to support residents to get into work and apprenticeships and support employers with their recruitment needs**

<b>Managed By</b>	Dawn Alvey	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
0	0		

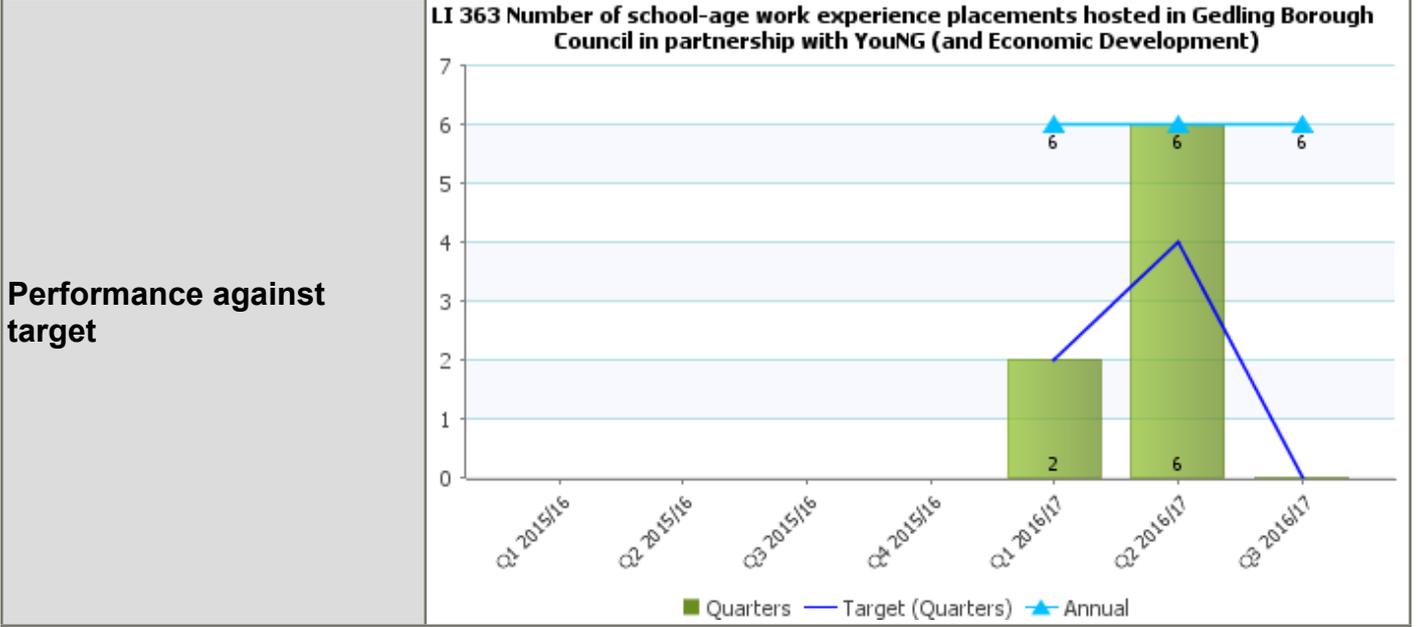
**Latest Note** The annual Apprenticeship Fair has been scheduled to take place on Tuesday 28th February in Arnold.



**LI 363 Number of school-age work experience placements hosted in Gedling Borough Council in partnership with YouNG (and Economic Development)**

<b>Managed By</b>	David Archer	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
0	0		

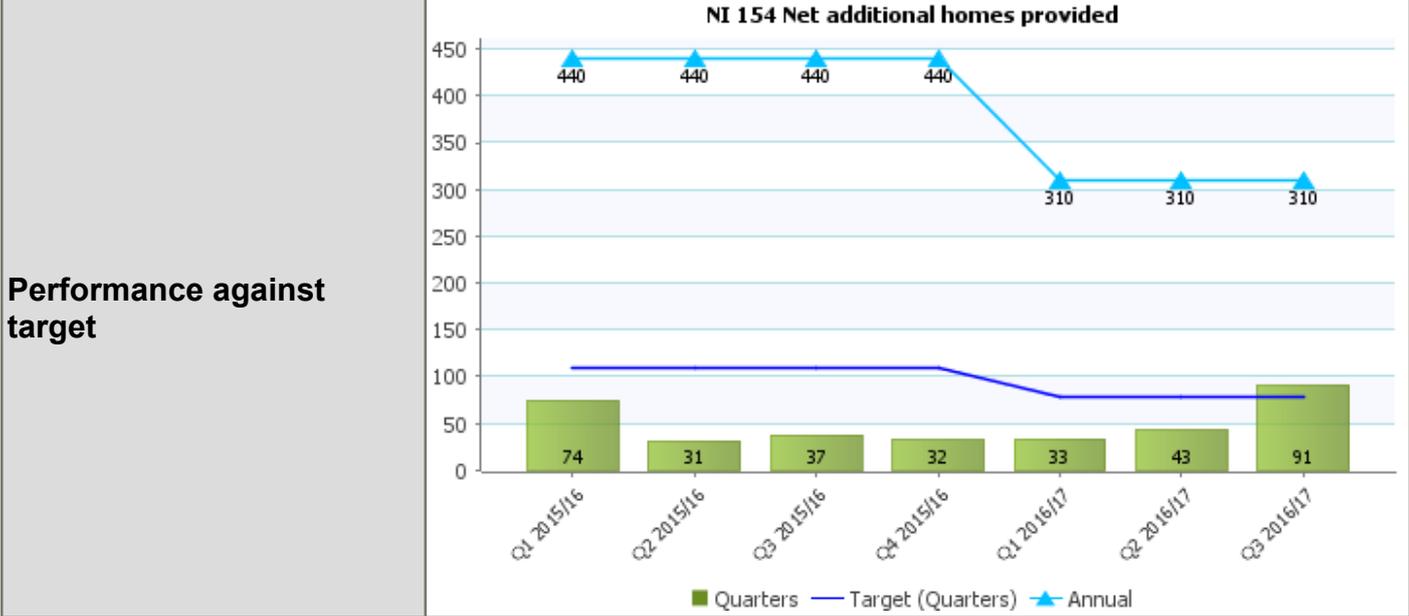
**Latest Note** Annual target met by Q2



**NI 154 Net additional homes provided**

<b>Managed By</b>	Alison Gibson; Joanna Gray	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
91	78		

**Latest Note**  
 In keeping with the national picture, house building continues to be slow in Gedling. A review is currently taking place of all schemes that have received planning permission to identify if there is any way to encourage starts on site

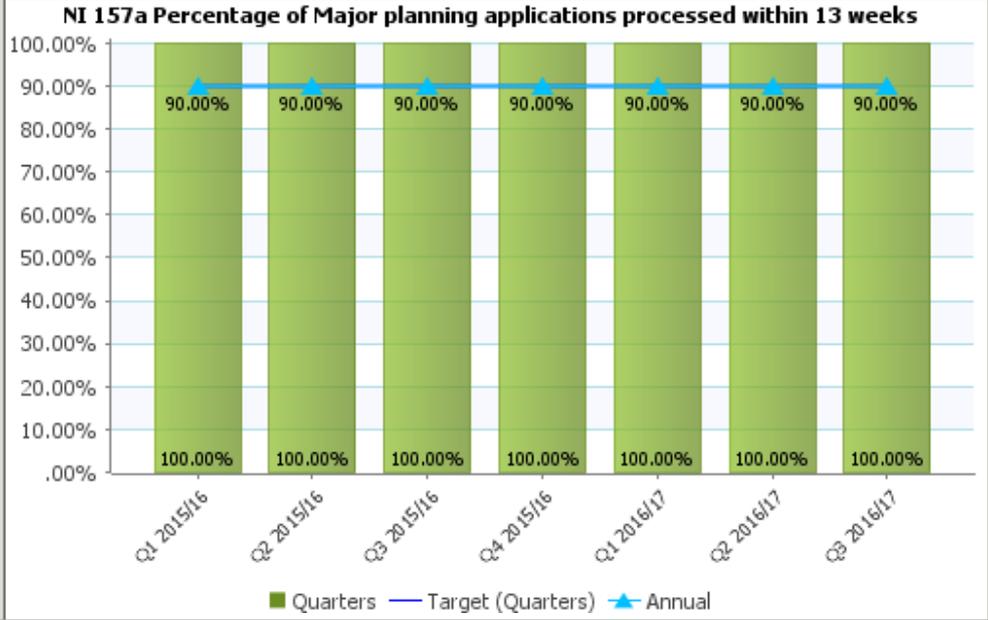


**NI 157a Percentage of Major planning applications processed within 13 weeks**

<b>Managed By</b>	Mike Avery	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
100.00%	90.00%		

**Latest Note**

**Performance against target**

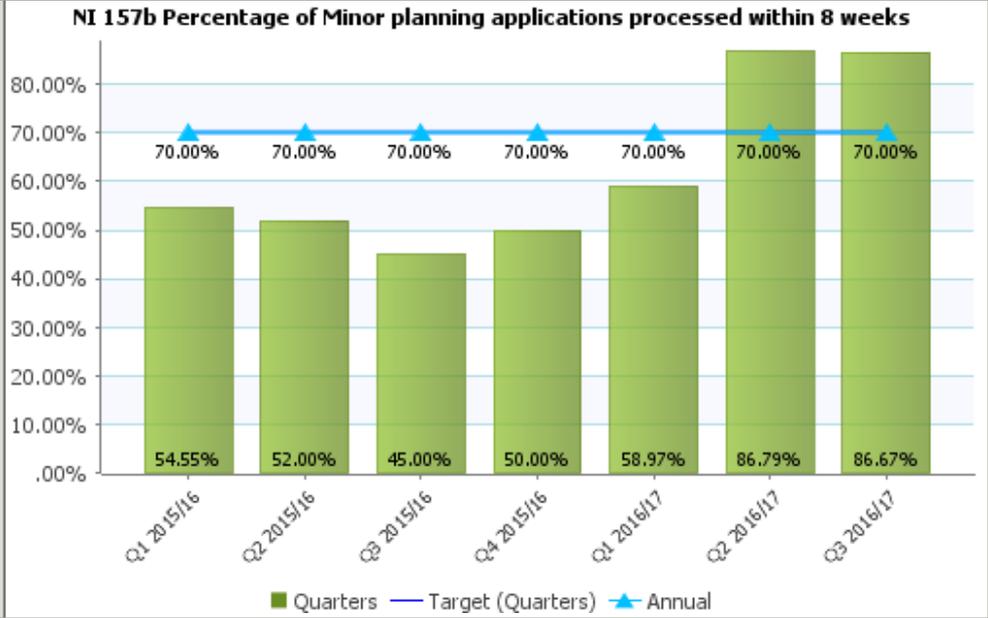


**NI 157b Percentage of Minor planning applications processed within 8 weeks**

<b>Managed By</b>	Mike Avery	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
86.67%	70.00%		

**Latest Note**

**Performance against target**

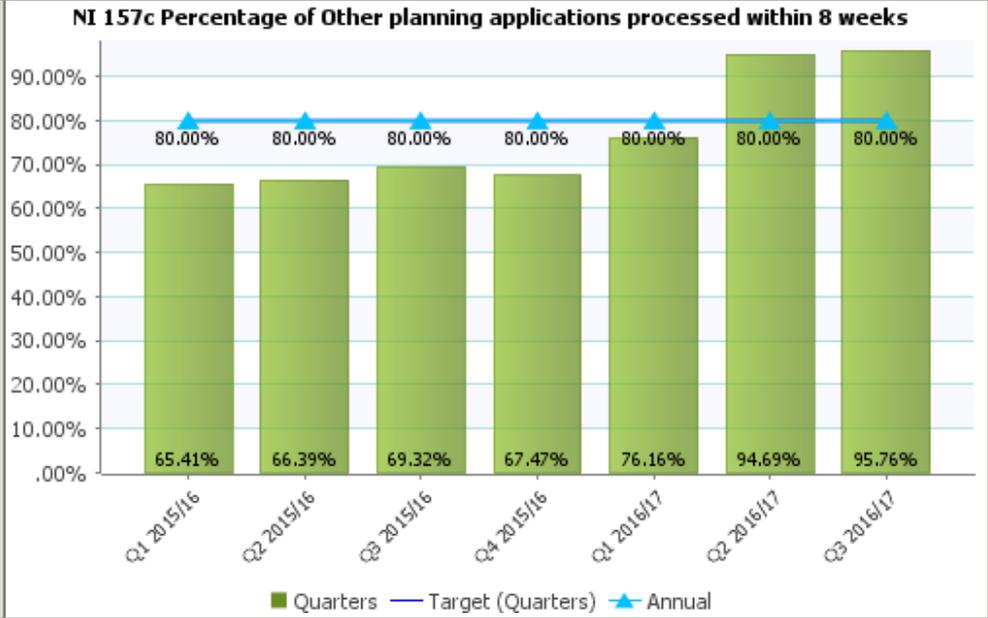


**NI 157c Percentage of Other planning applications processed within 8 weeks**

<b>Managed By</b>	Mike Avery	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
95.76%	80.00%		

**Latest Note**

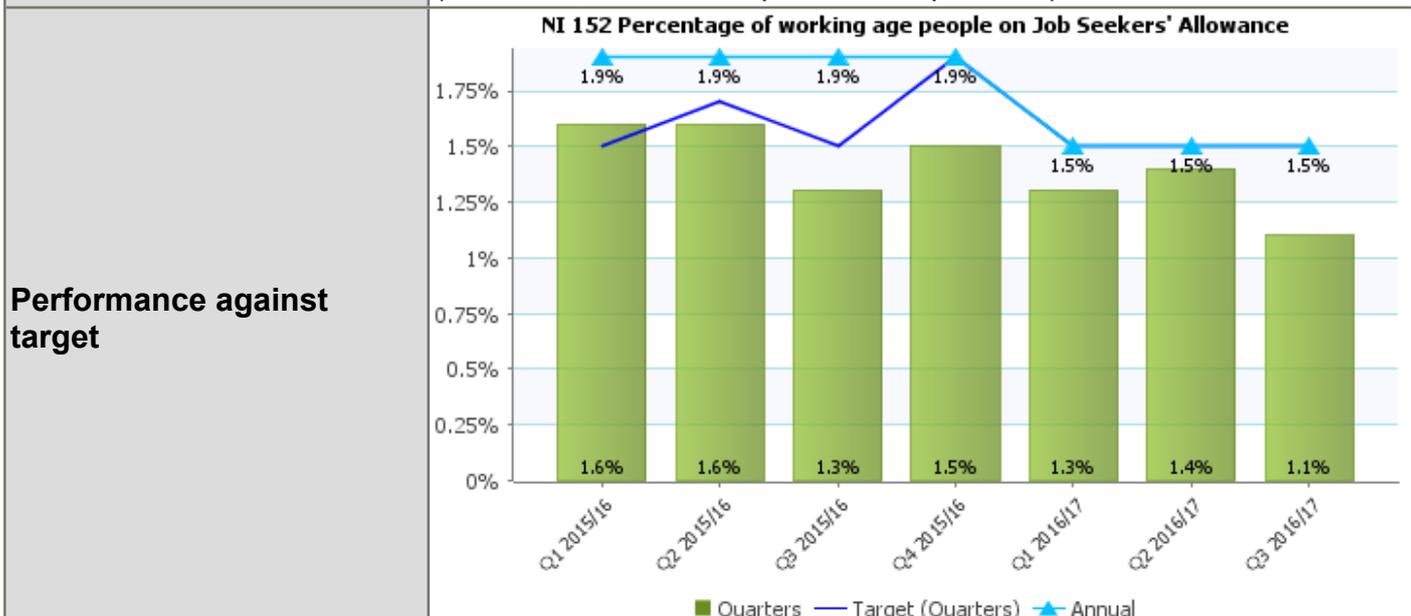
**Performance against target**



**NI 152 Percentage of working age people on Job Seekers' Allowance**

<b>Managed By</b>	Dawn Alvey	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
1.1%	1.5%		

**Latest Note**  
 Taken from Nottinghamshire County Council Employment Bulletin November 2016. Figures are not yet available for December 2016 (therefore, unable to report on full quarter 3).



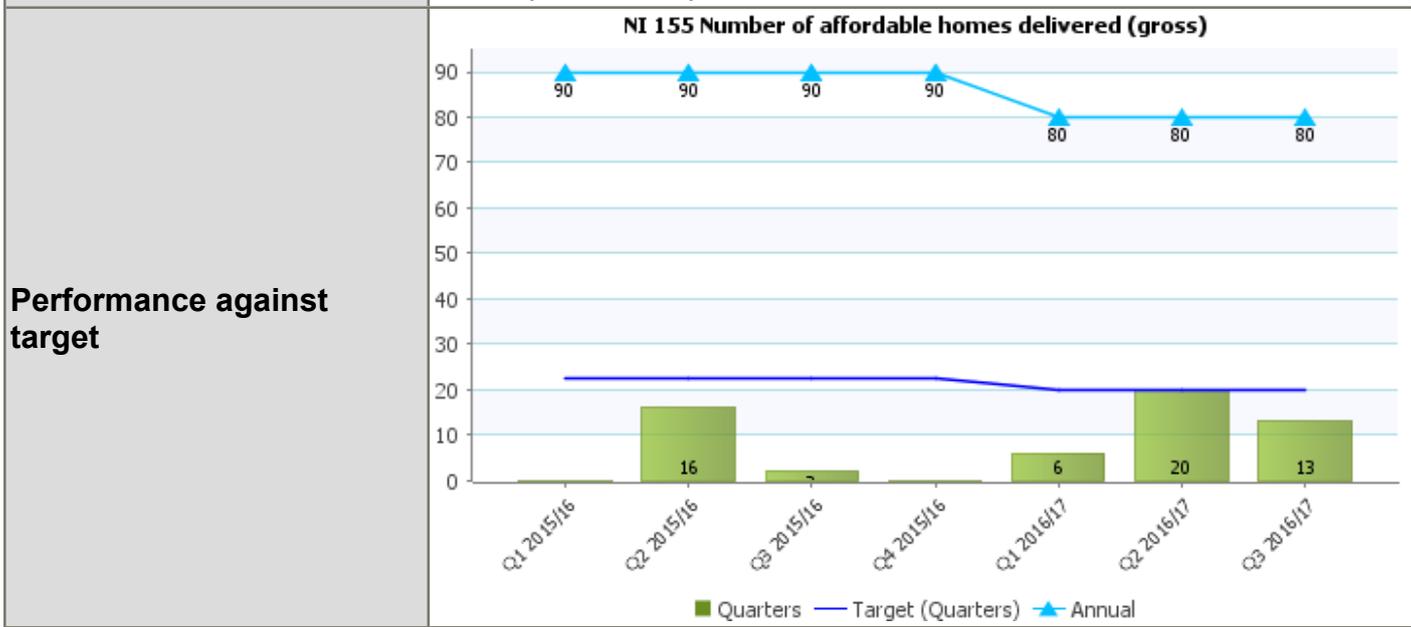
**NI 155 Number of affordable homes delivered (gross)**

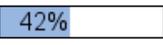
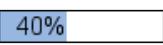
<b>Managed By</b>	Alison Bennett	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
13	20		

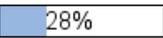
**Latest Note**

Development of new homes continues to be extremely slow, though a number of sites are in the pipeline for development. At the time of preparing this report, the Section 106 Agreement for Gedling Colliery was close to being signed and the developer is expecting to start on site by 1 March 2017.

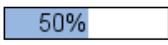
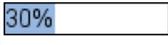
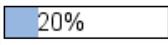
In addition to pushing for starts on sites with existing planning permission, consideration is currently being given to the feasibility and value of establishing a local authority controlled housing development compan



Title	Managed By	Status	Completion Date	Progress Bar	Notes
Develop and implement a local programme of job fairs	Dawn Alvey; Julie Beresford		31-Mar-2019		<p>Date set for 2017 apprenticeship fair (28th February). Invites have been sent out to employers and providers and a market strategy for the event is being put together with support from the communications department.</p> <p>Any live or planned Council apprenticeship vacancies will be promoted at the Gedling Apprenticeship Fair on 28th February.</p>
Encourage and incentivise local businesses to offer work experience and apprenticeships	Dawn Alvey; Julie Beresford		31-Mar-2019		<p>Promotion of the Gedling grant has continued to providers and employers. In Q3 15 enquiries were received, 5 of these have been approved and 1 is in progress.</p> <p>Update on the Erasmus programme - encourage local businesses to offer work experience. During Q3 the first apprenticeship mentoring programme was promoted. 9 businesses registered to participate in the programme.</p> <p>Promotion was planned for further training (to be delivered in Q4) with construction partners.</p>
Continue to implement employment agreements and pre-employment arrangements to maximise job opportunities for our residents linked to new	Dawn Alvey; Julie Beresford		31-Mar-2019		<p>KPIs have been achieved for three live employment and skills plans (Gedling Colliery, Cavendish Pub and Spring Lane). The work activities are related to work experience on site and promotion of</p>

Title	Managed By	Status	Completion Date	Progress Bar	Notes
developments					<p>construction careers within schools.</p> <p>Discussions and meetings have been held with Belway Homes (Papplewick Lane) and Via (for GAR) to get their plans underway.</p>
Identify and implement practical initiatives to support long term unemployed people back into work	Dawn Alvey; Julie Beresford		31-Aug-2018		<p>Long term unemployment continues to be tracked on a quarterly basis.</p> <p>This work areas features in the Gedling Employment and Skills plan along with activities to help address these issues. This includes working with Groundwork and Gedling Homes on the delivery of the Talent Match programme and with the Prince's Trust on their 12 week programme and their 'Get Into' opportunities.</p>
Develop a number of growth/development schemes which are ready to progress when funding opportunities arise	Dawn Alvey; Julie Beresford		31-Mar-2019		<p>Full applications submitted to Nottinghamshire County Council for the Nottinghamshire pre-development fund (NPDF) for Arnold (£25k) and Carlton (£30k) regeneration programmes - applications successful in Q3. We are waiting on grant approval letters so work can proceed in Q4.</p> <p>We are waiting on further update from D2N2 LEP on the N2 Town Centre Programme to see if this offers a capital funding opportunity.</p>
Secure the provision of more affordable housing including	Alison Bennett		31-Mar-2019		

Title	Managed By	Status	Completion Date	Progress Bar	Notes
homes for rent in the social housing sector					
Reduce the number of empty homes in the Borough	Alison Bennett		31-Mar-2019	<div style="width: 57%;"><div style="width: 57%;"></div></div> 57%	Approval given for a 1 year full time officer post to concentrate on Empty Homes
Gedling Borough Council to continue to offer a minimum of 16 pre-employment work experience placements a year	David Archer		31-Mar-2019	<div style="width: 31%;"><div style="width: 31%;"></div></div> 31%	
Co-ordinate a rolling programme of apprenticeships within Gedling Borough Council offering a minimum of five per year.	David Archer		31-Mar-2019	<div style="width: 66%;"><div style="width: 66%;"></div></div> 66%	
Co-ordinate range of work experience placements for school children, as part of the National Curriculum	David Archer		31-Mar-2019	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	
Provide 2 paid intern opportunities within Gedling Borough Council on an ongoing basis	David Archer		31-Jan-2017	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	
Secure construction of Gedling Access Road	John Robinson		31-Mar-2019	<div style="width: 75%;"><div style="width: 75%;"></div></div> 75%	
Deliver the Planning Development Control Improvement Plan	Mike Avery		30-Jun-2017	<div style="width: 70%;"><div style="width: 70%;"></div></div> 70%	<p>The draft enforcement plan is now advanced.</p> <p>The duty planner system still needs to be reviewed - I am going to cover a couple of half day sessions so that I have first hand experience of how this actually operates in practice.</p> <p>Website review being undertaken corporately.</p>

Title	Managed By	Status	Completion Date	Progress Bar	Notes
Secure adoption of Local Planning Document	Alison Gibson; Joanna Gray		30-Apr-2017		
Deliver allocated housing sites	Alison Gibson; Joanna Gray		31-Mar-2019		The Top Wighay Farm development brief is due to be adopted in February 2017.
Maximise delivery of the allocated employment sites	Alison Gibson; Joanna Gray		31-Mar-2019		
Progress Integrated Transport Plan for Gedling with a particular focus on improving access to employment	John Robinson		31-Mar-2019		
Deliver improvement in the image and 'offer' of Arnold Town Centre including Arnold Market	John Robinson		31-Mar-2019		
Explore options and develop delivery plans for regeneration of Carlton Square area	John Robinson		31-Mar-2019		

# Portfolio Holder Performance report Quarter 3 2016/17

## Community Development Portfolio

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

Action Status	
	Cancelled
	Overdue; Neglected
	Unassigned; Check Progress
	Not Started; In Progress; Assigned
	Completed

NB there are no performance indicators reported on a quarterly basis for this portfolio

## Actions

Title	Managed By	Status	Completion Date	Progress Bar	Notes
Implement Locality Plans in the Council's priority neighbourhoods	Lance Juby		31-Mar-2019	<div style="width: 28%;"><div style="background-color: #4f81bd; height: 10px; width: 100%;"></div></div> 28%	
Implement actions to support the Council's Armed Forces Community Covenant	Lance Juby		31-Mar-2019	<div style="width: 29%;"><div style="background-color: #4f81bd; height: 10px; width: 100%;"></div></div> 29%	
Deliver a programme of community events	Lance Juby		31-Mar-2019	<div style="width: 86%;"><div style="background-color: #4f81bd; height: 10px; width: 100%;"></div></div> 86%	
Progress asset transfer or disposal of the Council's community centres	Lance Juby		31-Mar-2019	<div style="width: 52%;"><div style="background-color: #4f81bd; height: 10px; width: 100%;"></div></div> 52%	
Promote and encourage employee and community volunteering and residents' involvement in local activities	Lance Juby		31-Mar-2019	<div style="width: 73%;"><div style="background-color: #4f81bd; height: 10px; width: 100%;"></div></div> 73%	
Support further development of Gedling Youth Council and ensure young people are an integral of the Council's decision making process	Lance Juby		31-Mar-2017	<div style="width: 60%;"><div style="background-color: #4f81bd; height: 10px; width: 100%;"></div></div> 60%	
Build a positive relationship with our Parish Councils and rural communities	Lance Juby		31-Mar-2019	<div style="width: 43%;"><div style="background-color: #4f81bd; height: 10px; width: 100%;"></div></div> 43%	
Develop and implement Gedling Elected Members Standard	Alec Dubberley		31-Mar-2019	<div style="width: 0%;"><div style="background-color: #4f81bd; height: 10px; width: 100%;"></div></div> 0%	



**Report to: Overview and Scrutiny Committee**

**Subject: Council Plan 2016/19: Overview of Quarter 3**

**Date: 13th March 2017**

**Author: Director of Organisational Development and Democratic Services.**

## **1. PURPOSE OF THE REPORT**

To inform the Overview and Scrutiny Committee of the position against Improvement Actions and Performance indicators in the 2016/2017 Gedling Plan.

## **2. BACKGROUND**

2.1. As usual, comprehensive details about current performance against the Gedling Plan can be accessed through the following link on the Council's website:-

<http://www.gedling.gov.uk/aboutus/howwework/prioritiesplansperformance/howisgedlingdoing/>

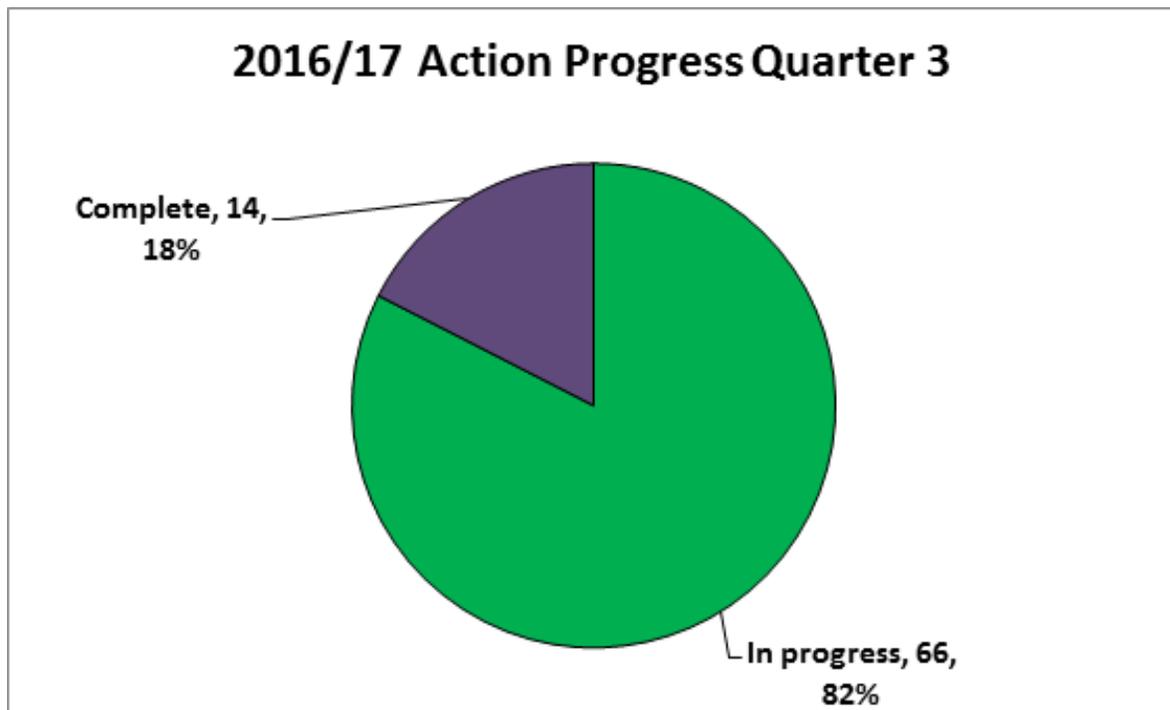
Members are recommended to view this document which reviews actions, indicators and outcomes for Quarter 3.

2.2. A full set of papers that appear on the website have been printed and these reports are available in the Members' Room. They contain explanations of variances from expected performance together with trend arrows for all the performance indicators within the Gedling Plan (note that an upward arrow indicates improved performance, irrespective of whether improvement is represented by a higher or lower value) and progress bars for all Gedling Plan actions showing progress made against project milestones.

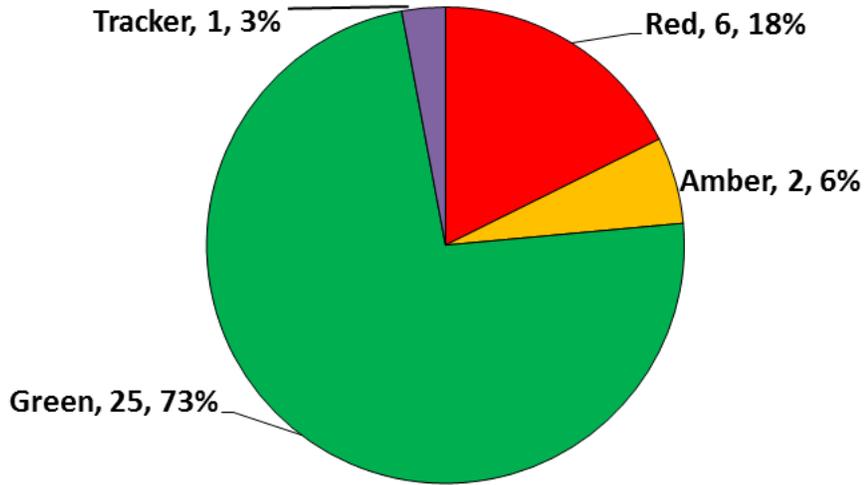
2.3. The assessment criteria used for actions and indicators is based on red, amber and green traffic light symbols. To be assessed as green performance indicators must be in line with their expected performance at this stage of the year, whilst actions must be on target against the “completed” or “in progress” milestones determined within Covalent.

### 3 Performance Information

3.1 Overall Performance at Quarter 3 against the 2016/19 Gedling Plan actions and indicators shows the following:



## 2016/17 Indicator Progress Quarter 3

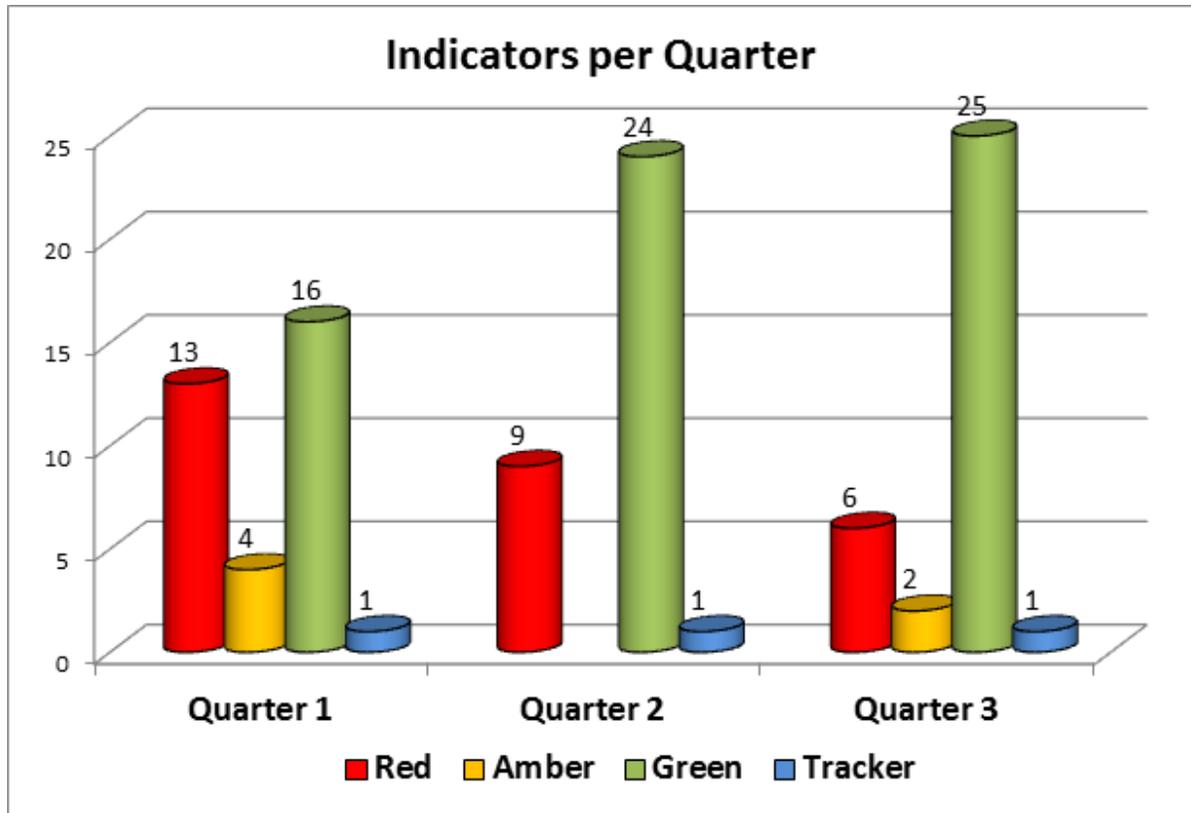


### Actions

3.2 Of the 80 actions, 14 are completed and 66 are in progress.

### Indicators

3.3 Performance at the end of quarter 3 has improved since quarter 2. Twenty five of the 34 performance indicators that are appropriate for quarterly monitoring are on target and of the remaining 6 are red, 2 are amber and one indicator is for tracking purposes only.



3.4 Of the 8 indicators shown red or amber at the end of quarter 3, 4 are expected to improve and be on target at year end. However 4 indicators are expected to be behind target at year end, despite management action. In addition a further 4 indicators which met their target for quarter 3 are currently expected to miss target by the end of year.

The following performance indicators are highlighted as particular areas of concern and requiring focused attention in 2017/18:-

#### Housing Development

- Number of affordable homes delivered (gross)
- Net additional homes provided

In keeping with the national picture, development of new homes continues to be extremely slow, though a number of sites are in the pipeline for development. At the time of preparing this report, the Section 106 Agreement for Gedling Colliery was close to being signed and the developer is expecting to start on site by 1 March 2017.

In addition to pushing for starts on sites with existing planning permission, consideration is currently being given to the feasibility and value of establishing a local authority controlled housing development company.

### Waste

- Residual household waste per household in Kg
- Percentage of household waste sent for reuse, recycling and composting

As has been reported previously, recycling has plateaued against an increasing waste stream. Investment in and active promotion of the garden waste service should yield improvements in performance in 2017/18.

### Sickness absence

- Working Days Lost Due to Sickness Absence (rolling 12 month total)

Absence for December is slightly better "month on month" compared to this time last year. As a result of active management, the number of cases of long term absence has decreased which helps to keep absence levels below those experienced in recent months. However, there has been substantial short term absence which means that the overall monthly rate of absence remains moderately high. In addition, as reported at the end of quarter 2, the annual "average" level of absence shows marked increase not only because of the current levels of absence but also because the months that have been replaced through the rolling 12-month cycle experienced exceptionally low levels of sickness absence - in summary in our calculations we are replacing very low levels of absence with higher levels of absence. Officers continue to take steps to actively manage sickness absence.

### **Improvements in performance**

3.5 The following indicators have continued to improve from quarter 1 and are exceeding their quarter 3 targets:

- The number of apprentices hosted within Gedling Borough Council has increased from 7 in quarter 2 to 10 in quarter 3 against a target of 6.
- The number of attendances at the Bonington theatre have increased significantly during quarter 3 to 8703 from 5101 in quarter 2 against a target of 7580.

- The number of one stop shop customers seen within 15 minutes has increased from 87% achieved in quarter 2 to 88% in quarter 3 against a target of 83%.
- The percentage of 'other' planning applications processed within 8 weeks has increased from 94.6% in quarter 2 to 95.76% in quarter 3 against a target of 80%.
- The time taken to process new Housing Benefit and Council Tax Benefit claims has fallen from 6 days achieved in quarter 2 to 5.3 days in quarter 3 against the target of 6 days.

## Achievements

3.6 A separate report is produced highlighting key achievements delivered during quarter 3, focusing on areas where the Council has made a real difference to people's lives. This is attached as Appendix 1 and is available on the Council's website and in hard copy in the Members' Room. The following outcomes are identified for particular attention:

- **Mental Health Befriending for Arnold Residents** - The new Mental Health Befriending Service, run by Arnold Methodist Church and supported by the Council, has now recruited further volunteers and received additional interest following information in the Contacts magazine. This includes links with Alzheimer's Society, Men in Sheds, carer's support and a number of professionals in the mental health field.
- The breadth of activities on offer to visitors is increasing including a new multi games table including such things as pool and table football, creative writing courses and a wider range of craft activities.

The weekly Friday sessions offer a safe place for sufferers, carers and their families that they find rewarding and good for their wellbeing.

- **Gedling Colliery Event** - In November a reunion event was organised by the Communications Team to commemorate 25 years since Gedling Colliery closed. A service, beacon lighting and reunion event took place and around 220 ex-miners attended. The feedback received was that it was a great event and attendees were very thankful to the council for organising.

Blanket press coverage was also received across Nottinghamshire with ITV Central, BBC East Midlands Today, BBC Radio Nottingham and Notts TV all covering the event as their main stories on the night of the event. The Nottingham Post also had a feature piece on the event. A feature writer from the Guardian also attended and fed back to the Team stating that the event was very good.

- **New Digital Services** - In October a new Digital strategy was approved by Cabinet. The strategy will support our aim to improve the lives of residents, support local business and provide high quality and excellent value services.

Our Digital strategy focuses on four priority areas: Customer, Council, Community and collaboration and a Digital Programme Board has been set up to oversee digital projects.

In the last few months advances have been made centrally and by individual service areas to improve internal systems and to increase the number of services customers can access on line.

- **Erasmus** - The apprenticeship project supported through the Erasmus+ programme is designed to share valuable learning to improve delivery of effective apprenticeship schemes. The project draws on the expertise of countries in which apprenticeships are well-embedded and highly regarded and shares this experience in very practical ways with other participants such as the UK where apprenticeships are not quite so well developed. We are lucky to have a lead role for the UK being undertaken by Julie Beresford in our Economic Development Team. In support of this work, our trainers, and in particular Mike Calladine, have been involved with designing and delivering training modules for local business managers to help them effectively coach apprentices in the workplace and to manage their performance properly. As we are an accredited training centre, it has also been possible to offer “Management Awards” accredited by the Institute of Leadership and Management to these local business people; something which is quite new to a number of these managers. One cycle of training has been delivered, another is planned and there is a possibility of a third. For the training team it has been a hugely satisfying experience to work with other teams of the Council to deliver meaningful interventions within the local community that can make a tangible and practical difference to the quality of our local apprenticeship programmes.

#### 4. RECOMMENDATIONS

The Overview and Scrutiny Committee is recommended to:

- Consider, ask questions and identify any actions or indicators that require additional information; and
- Note the progress against Actions and Performance Indicators in the 2016/2019 Gedling Plan.

## **APPENDICES**

### **Appendix 1: Quarter 3 Achievements.**

## **Examples of Achievements and Activities**

**During**

**Quarter 3 2016/17**

## PEOPLE

### Reduce anti-social behaviour, crime and the fear of crime

- **Rowdy music lovers** - got a resounding bill for forcing a neighbour to sleep in his car. A £330 fine with a £33 government surcharge was imposed on a resident. His flatmate also received a £270 fine with a £30 surcharge. Each must pay £295 costs to the council.
- **Taxi driver fined** - more than £200 for smoking in his cab. The driver pleaded guilty by letter to smoking in a smoke-free place. He was fined £80 with £135 prosecution costs and a £30 government surcharge.

### Improve health and wellbeing

- **3G Turf Pitch** - Redhill Leisure Centre, work has started on the replacement Third Generation Football Turf Pitch, this £600,000 project is being delivered in a partnership with Redhill Academy Trust and the Football Foundation.
- **Intern at Bonington Theatre** - An Intern position has been approved for the Bonington Theatre, recruitment is underway and it is anticipated that the new appointment will bring some additional and much welcomed trainee management capacity to further build on the increasing audience numbers at the theatre following a successful first year of the new cinema offer.
- **Outreach Theatre Programme** - The Theatre Development programme has been launched in our Priority Localities by Nottingham Playhouse funded through a grant from the Council and additional funding secured from Gedling Homes. This has enabled the programme to be extended to Gedling Homes' residents and families and is being linked to the development of volunteers and a possible Friends Of Bonington Theatre Group. Sessions in Netherfield and Newstead have been running since October and both groups will be sharing their work to date at the Playhouse Theatre in January 2017.
- **Mapperley Junior Netball Club** - The Council has offered start-up funding and promotion to support Mapperley Netball Club to establish a junior section at Carlton Le Willows Academy. The first session attracted 26 players and some new volunteers.
- **Skate Jam** - The Council has successfully supported the Friends of Arnot Hill Park to apply for £9,500 Awards for All funding for a series of "Skate Jam" events across the Borough in 2017. Timing and content of each event will be subject to consultation with local schools led by the Gedling Youth Council.
- **Evolution Dance Festival 2016** - The Council's annual Evolution Dance Festival took place on 16 November at The Carlton Academy. 14 youth dance groups performed including 150 dancers took a packed audience of 280 people.

- **Children's Arts and Crafts Events at Halloween and Christmas** - Two arts and crafts events for children organised by the Council took place at the Civic Centre in Arnold during October and November to celebrate Autumn and Christmas. The events were delivered in partnership with Gedling Play Forum.
- **Daybrook Street Dance** - The Council has supported new Street Dance sessions delivered at the Daybrook Baptist Church during the Autumn with the aim to encourage girls to get into physical activity. 13 girls have registered for the sessions and a group of 6 performed at the Council's annual Evolution Dance Festival. It was the first time they had performed in public
- **Gedling Young People parade 'Suzy Bones'** - Express Yourself workshops for young people 13 – 17 years old from the Gedling took place in September and October at Arnold Library. The sessions delivered by City Arts provide a supported environment where young people can feel safe while they learn new skills from a professional artist.

Over 6 weeks, a group of seven participants worked with freelance artist Vic Potterton to design and construct the giant puppet 'Suzy Bones'. They drew inspiration from the Catrina's seen at Mexico's 'Day of the Dead' festival. On 29 October, the group took 'Suzy Bones' for a walk around Nottingham's Creative Quarter; amazing onlookers and posing with passers-by.

Express Yourself helps young people to learn new creative skills and grow in confidence. Each Express Yourself participant works towards a Bronze Arts Award.

## Promote and encourage pride, good citizenship and participation in the local area

- **Gedling Colliery Event** - In November a reunion event was organised by the Communications Team to commemorate 25 years since Gedling Colliery closed. A service, beacon lighting and reunion event took place and around 220 ex-miners attended. The feedback received was that it was a great event and attendees were very thankful to the council for organising.  
Blanket press coverage was also received across Nottinghamshire with ITV Central, BBC East Midlands Today, BBC Radio Nottingham and [Notts TV](#) all covering the event as their main stories on the night of the event. The Nottingham Post also had a feature piece on the event. A feature writer from the Guardian also attended and fed back to the Team stating that the event was very good.
- **Christmas Celebrations** - The Council's Localities team has supported a number of local community events during the festive period including Christmas Fayre's at Newstead and Killisick, the Netherfield Christmas Light Switch on and the Christmas Party at St George's Centre in Netherfield.
- **Gedling African Caribbean Elders Group** -  
The Council has worked with members of the Gedling African Caribbean Elders to establish a new committee, constitution and associated policies for the group; the first committee meeting was in October at the Brickyard Community Centre. The group has a monthly Thursday get together at the Centre in Honeywood Gardens.
- **Gedling's Scheme Leads the Way** - The literature and marketing materials designed by the Council as part of its Breastfeeding Friendly scheme have been adopted for use across the Nottinghamshire districts. The scheme seeks accreditation of local venues as recognised places that welcome breastfeeding mothers
- **Evaluation of International Women's Day 2016** - An evaluation of the Council's International Women's Day programme in 2016 has identified that the month long programme was varied, interesting and thought provoking and engaged a wide range and diverse mix of agencies, community organisations and local women. The initiative put Gedling on the map in terms of our visibility as part of a national programme of International Women Day events, and reached a far wider audience than had been possible in previous years. The event included a number of local events including a New Writers Workshop at Arnold Library, Mansfield Soroptomists Craft Fair at Ravenshead Village Hall, a Recognition and Celebration Event at the Civic Centre, free Swimming and Racquet Sports at leisure centres and a Film showing at Bonington Theatre of 'Suffragette'.
- **Building the Capacity of Local Groups** - Consultants paid for by Cabinet Office funds obtained by the Council have been working with Gedling Play Forum, Gedling Borough Arts Association, WE R HERE and Eagles Nest church on the on-going development of business plans, marketing strategies, fundraising, constitutional development and capacity building in order to move groups towards Asset Transfer.

- **Parish Clerk Meetings** - The Council has arranged a first meeting of Parish Clerks across the Borough. This introduced the role of the Community Relations team and was well received by the Clerks who have requested a presentation on the new Playing Pitch Strategy at the next meeting.

## **Reduce hardship and provide support to the most vulnerable**

- **Dementia Friendly Porchester** - The Council is supporting the Porchester community to become dementia friendly. This includes dementia awareness training for local residents and working with Gedling Homes to set up a new Dementia Café at St Andrews House for Borough Residents.
- **Mental Health Befriending for Arnold Residents** - The new Mental Health Befriending Service, run by Arnold Methodist Church and supported by the Council, has now recruited further volunteers and received additional interest following information in the Contacts magazine. This includes links with Alzheimer's Society, Men in Sheds, carer's support and a number of professionals in the mental health field.

The breadth of activities on offer to visitors is increasing including a new multi games table including such things as pool and table football, creative writing courses and a wider range of craft activities.

The weekly Friday sessions offer a safe place for sufferers, carers and their families that they find rewarding and good for their wellbeing.

- **Refugee** - Gedling has accommodated 26 Syrians to date (all family units), out of 142 accommodated across the City and County. Gedling's 'share' of David Cameron's 20,000 pledge, based on a crude population basis, would be 43 individuals.

Our families have settled in well; they've been provided with good quality accommodation and have been warmly received in their neighbourhoods. They are being supported by the Refugee Forum.

In addition we are also looking to accommodate further families later in the year.

## **PERFORMANCE**

### **Improve the customer experience of dealing with the Council**

- **National Customer Services Week** - During the week commencing the 3<sup>rd</sup> of October the Customer Services Team took part in the Institute of Customer Services' 'National Customer Services Week'. The event provided an opportunity to raise awareness of the Customer Services Team and the vital role it plays in, amongst other things, successful business practice.

All the Senior Management Team, most Service Managers, a large amount of staff and Members visited the Team to get a flavour for the variety of services they provide efficiently and effectively. Leisure, PASC and Waste helped out by providing prizes that could be given on a prize draw basis. The event was well received by staff and customers alike.

- **Award Shortlisting** - The Communications Team were shortlisted for 'Best Small Team' award at the national [Comms2Point0 awards](#). They had 332 entries across the categories and our team were shortlisted alongside 5 other communications teams.
- **New Digital Services** - In October a new Digital strategy was approved by Cabinet. The strategy will support our aim to improve the lives of residents, support local business and provide high quality and excellent value services.

Our Digital strategy focuses on four priority areas: Customer, Council, Community and collaboration and a Digital Programme Board has been set up to oversee digital projects.

In the last few months advances have been made centrally and by individual service areas to improve internal systems and to increase the number of services customers can access on line, completed projects include;

### **Digital Customer**

- A Leisure App allowing customers to book and access class timetables on the go.
- Garden Waste has gone digital – customers can now; join and pay for the Garden waste Service, report changes in circumstance, report stolen and broken bins, uncollected bins, sign up to pay by direct debit, request pull outs and make enquiries online.
- Customers can now apply and pay for pre-application advice service with Planning.
- All Council Services can be paid for online

## **Give tax payers value for money**

- **Digital Council** - including
  - There are established customer focused principles for design and content in respect of the corporate website(s)
  - Better facilities for remote access to the IT network
  - Blackberry devices replaced by improved Smartphones for all relevant staff
  - A new, easier to use, version of the Performance Management System
  - All Complaints and Compliments submitted online will automatically populate the corporate database
  - Traffic light based case management facilities within the Public Protection Idox module to assist with effective work planning and maintaining performance levels.
  - A new IT system to manage the CIL process
  - Additional functionality through the payment taking systems whilst maintaining security compliance when taking card payments.

## **Maintain a positive and productive working environment and strong staff morale**

- **Sessions to Improve Staff Wellbeing** - The Council introduced weekly lunchtime mindfulness sessions for staff in the Autumn. Mindfulness meditation is considered a perfect way to reduce stress. A guided lunchtime walk was also organised for staff in November.
- **Staff e-newsletter promoting health and wellbeing** - The Council is regularly supporting its employees through the promotion of positive health and wellbeing through an internal e-newsletter. Topics promoted have included:
  - Lunchtime activities such as a Staff walk and Mindfulness Meditation Sessions
  - Winter Flu
  - Reducing the risk of Type 2 Diabetes
  - Movember
  - Healthy Recipes
  - Stress Busting Tips
  - National Stress Awareness Day
  - Wheel of Life stress management tool

## PLACE

### Ensure local people are well prepared and able to compete for jobs

- **Erasmus** - The apprenticeship project supported through the Erasmus+ programme is designed to share valuable learning to improve delivery of effective apprenticeship schemes. The project draws on the expertise of countries in which apprenticeships are well-embedded and highly regarded and shares this experience in very practical ways with other participants such as the UK where apprenticeships are not quite so well developed. We are lucky to have a lead role for the UK being undertaken by Julie Beresford in our Economic Development Team. In support of this work, our trainers, and in particular Mike Calladine, have been involved with designing and delivering training modules for local business managers to help them effectively coach apprentices in the workplace and to manage their performance properly. As we are an accredited training centre, it has also been possible to offer “Management Awards” accredited by the Institute of Leadership and Management to these local business people; something which is quite new to a number of these managers. One cycle of training has been delivered, another is planned and there is a possibility of a third. For the training team it has been a hugely satisfying experience to work with other teams of the Council to deliver meaningful interventions within the local community that can make a tangible and practical difference to the quality of our local apprenticeship programmes.



**Report to:** Overview and Scrutiny Committee

**Subject:** Scrutiny of the Crime and Disorder.

**Date:** 13<sup>th</sup> March 2017

**Author:** Election and Members' Services Officer

## **1. PURPOSE OF THE REPORT**

To provide Members of the committee with information to assist them in deciding if they would like to examine the link between mental health, antisocial behaviour and crime in greater depth.

## **2. BACKGROUND**

Under the Police and Justice Act 2006, local authorities are required to have a Crime and Disorder Committee to scrutinise how the local Crime and Disorder Reduction Partnership (CDRP), is tackling crime and disorder for the benefit of the local community; looking at the work of the partnership as a whole rather than on the work of individual organisations represented on the partnership. These requirements were enacted by the Crime and Disorder (Overview and Scrutiny) Regulations 2009 which came into force for local authorities in England on 30 April 2009.

Under the Act the Committee can:

- Review or scrutinise decisions made, or other action taken, in connection with the discharge by the responsible authorities of their crime and disorder function
- Make reports or recommendations to the local authority with respect to the discharge of these functions
- Request information from the responsible authorities
- Require attendance of officer or employees or responsible authorities to answer questions or to provide information.

At the last meeting of the Overview and Scrutiny Committee Members learnt about the work of the Crime and Disorder Partnership. They identified the link

between crime, antisocial behaviour and mental health as an area for consideration at this committee. A briefing paper is attached at **Appendix 1** to assist Members determine if this is an issue of concern they would like to examine in greater depth. This could include the extent to which mental health issues cause demand for public services in Gedling and assess the degree to which services are equipped to meet the needs of people with mental health problems. Consideration of whether generic services receive the support needed from specialised mental health services and whether additional support is needed could also be included.

Members should consider if they would like to programme this in for examination by a working group, or this is a concern they would like to examine at committee.

### **3. RECOMMENDATION**

The Overview and Scrutiny Committee is recommended to:

- Use the information provided to inform discussion and to consider if they would like to examine the issue in greater detail.

## **Mental Health and its Links to Crime and Antisocial Behaviour**

### **Introduction**

Anecdotally it is clear that mental health issues have a link to antisocial behaviour and crime in Gedling. People with mental health issues are more likely to be both victims and perpetrators of crime and particularly ASB in the Borough. Examples of the type of issues are when someone with a mental health issues becomes a victim of harassment from local youths as a consequence of their difference, or a hoarder becomes vulnerable due to the effect their hoarding activity has on their living conditions and the risk of fire, or on their neighbours. Deteriorating and debilitating mental health issues can change personalities making those affected more likely to be perpetrators, examples could include intermittent violent outbursts or changes to relationships with neighbours due to the onset of dementia. Similarly, anecdotal evidence suggests that many of those seeking health from the Council on homelessness and housing issues have mental health issues.

### **Data and evidence**

There is a limited amount of hard data available, but it is clear from the cases dealt with in Gedling that it is a significant issue. A Home Office (2002) review of ASBOs found that for 60% of those issued an ASBO there was a mitigating factor such as mental distress, addiction, or learning disabilities. In 2007 the British Institute for Brain Injured Children (BIBIC) reported that 30% of young people who receive an ASBO have a diagnosed MH disorder or learning disability. In their 2014 report "Antisocial Behaviour and Mental Health" London Councils quote Hackney Council "Approximately 40% of our ASB cases at any one time have an element of mental health on one side or the other or sometimes both". GBCs housing options team state that mental health issues are self-reported by 60% of homeless applicants for housing.

### **Discussion**

It is clear that mental health issues are the single greatest factor or cause in ASB within the borough. This has been recognised and a number of initiatives have been put in place, ranging from support, such as our work to make the borough dementia friendly, through to a mental health nurse been present in a response police car in Greater Nottingham at times of highest demand. In Gedling specifically our ASB and Vulnerable Persons Panel meets monthly to address issues relating to both perpetrators and victims. It is chaired by GBC and attended by the Police, Registered Social Landlords for example Gedling Homes, victim support and social care and particularly representation from Notts. County Council mental health

services who often take cases away. This was something That GBC initiated and has been adopted elsewhere as a model in the County.

There is significant work being carried out to address mental health and its consequences in the community with everybody from Neighbourhood Wardens through to Housing Officers and Contact Centre Staff dealing with issues every day, it may be appropriate for a more corporate approach to be adopted which would help support staff and partners in addressing the issue.

Andy Callingham  
Service Manager, Public Protection



**Report to: Overview and Scrutiny Committee**

**Subject: Scrutiny Work Programme**

**Date: 13<sup>th</sup> March 2017**

**Author: Elections and Members' Services Officer**

## **1. PURPOSE OF THE REPORT**

- I. To provide an update on the scrutiny work programme and discuss the 2016/2017 programme of scrutiny reviews
- II. To inform members about issues raised at earlier committees.

## **2. SCRUTINY IN WORKING GROUP**

### **2.1 Issues of an aging population review**

Working group members; Councillor Doyle (Chair), Gregory, Paling, Scoggie and Walker.

The working group is examining a range of challenges presented by the growth of an aging population; this will include what the authority is doing to acknowledge possible consequences, including issues around health, housing, care and loneliness. The working group recently met with Karen Sands, Group Head Independent Living, and Gedling Homes who discussed provision and support for older residents.

### **2.2 Income Generation**

Working group members: Councillors Lawrence (Chair), Paling, Scoggie, Miller, Barnfather.

Members will be considering income generation activity by the authority. As the authority faces a decrease in funding it is necessary to consider

how additional income could be generated by adopting a more commercial approach rather than just simply increasing fees and charges. The working group has been looking at a range of initiatives available to the authority to increase income generation and will shortly be drawing together its conclusions and developing recommendations

### **2.3 Gedling Councillor Standard**

**Working Group members:** Councillor Collis, Elliott, Miller, Paling, Parr, Scoggie

This working group will be meeting shortly to develop a set of guidelines which will determine standards of behaviour expected from an elected member.

### **3. SCRUTINY IN COMMITTEE**

At the Overview and Scrutiny Committee in June 27<sup>th</sup> 2016, members agreed to continue with a programme of attendance by Portfolio Holders and relevant officers at committee. Areas of performance within each Portfolio for examination will be identified, and questions for Portfolio Holders submitted in advance of each meeting, however 'ad hoc' questions may be put forward at the meeting itself. Non-executive members will also be invited to submit questions for the Portfolio Holder.

The meeting of Overview and Scrutiny Committee scheduled to take place on the 15<sup>th</sup> of May has been rescheduled. The meeting will now take place on Monday, 8<sup>th</sup> of May 2017

**The programme for 2016/17 is below:**

<b>13 March 2017</b>	Jenny Hollingsworth Growth and Regeneration
<b>8 May 2017</b>	Garry Gregory Community Development
<b>17 July</b>	Councillor John Clarke

The scrutiny work programme is attached at **Appendix 1**.

#### **4. INFORMATION UPDATES FROM PREVIOUS ITEMS AT COMMITTEE**

##### **4.1 Ravenshead Community Speed watch**

The volunteers have been visited by PS Dan Skoraczewski who will keep in touch with the group moving forward and pick up any issues that develop.

#### **5. RECOMMENDATION**

The Overview and Scrutiny Committee is recommended to:

- note the information regarding the scrutiny work programme
- note the information update from the previous committee.

#### **APPENDICES**

##### **Appendix 1: Scrutiny work programme**

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## Overview and Scrutiny Committee work programme 2016/17

	• Programme of Portfolio Holding to account	Performance review		Current reviews	Responses to scrutiny reviews
27 June 2016	Councillor J Clarke & Cllr M Payne (Provisional)	Quarter 4 data	CCfA update Work programming		Final Report and Recommendations Obesity Review Response to Bonington Theatre Report
19 September 2016	Councillor P Barnes Environment	Quarter 1 data	Update recording of meetings CCfA update Work programming		
21 November 2016	Councillor Henry Wheeler Housing, Health and Wellbeing	Quarter 2 data	6 month update Arnold Market  EMAS	Ageing population	Response to the Obesity review
23 January 2017	Councillor David Ellis Public Protection		• Crime and Disorder Scrutiny • Police and Crime Commissioner	Income generation	Update Bonington Theatre
13 March 2017	Councillor Jenny Hollingsworth Growth and Regeneration	Quarter 3 data	Operatioal Policing C&D Crime and Mental Health		
8 May 2017	• Councillor Gary Gregory Community Development		Asset Transfer?		Update Obesity Review

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## **Reports and Notices received by the Chair of Overview and Scrutiny Committee as required under the Constitution or Law.**

### **1. Items referred to the Chair of Overview and Scrutiny Committee under Contract Standing orders and Standing orders for dealing with Land**

Notifications received where it has not been possible to obtain 3 quotations for a contract estimated to be between £10,000 and £50,000.

- Contract for the Chauffeuring and Support to the Mayor of Gedling.
- Contract for project management support to deliver the design and construction of the first phase of a Heritage & Cultural Centre for Gedling Country Park.
- Contract for the procurement of a consultant to undertake a Strategic Outline Business Case for additional train services for Netherfield, Radcliffe – on-Trent, Bottesford and Bingham.

Notification of decision to dispose of land or property other than the sale of council houses to sitting tenants pursuant to the right to buy.

- Sale of land adjacent 139 Rolleston Drive, Arnold.
- Sale of land at 94 Phoenix Avenue, Gedling.

Please note that the above list may not be exhaustive; items may be referred at short notice to the Chair of Overview and Scrutiny Committee.

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